

# An important message for providers on social drivers of health and Health Equity

Simply Healthcare Plans, Inc. is one of nine health plans nationwide participating in the NCOA Health Equity and Health Equity Plus accreditation pilot. The Health Equity standards ensure that organizations have standardized processes to evaluate social drivers of health (SDOH) needs at the community and member level in order to develop programs and partnerships that address them.

We pride ourselves on being a leader in the Health Equity arena with a strong focus on the whole person needs of our members. One way to ensure we are collaborating to care for our members' needs is to ensure we assess them for their non-clinical needs, document the needs using the SDOH Z-codes, and working together to link them to the resources they need.

We encourage you to review and use the tools provided to help document SDOH-related needs and guide members to the right resources.



## How can providers help combat SDOH issues?

We are asking all providers to submit corresponding Z codes for potential hazards identified that may impact the health status of members via claims submissions located on the *SDOH Diagnosis Code Reference Sheet (Z Codes)*.

### ***SDOH Diagnosis Code Reference Sheet (Z Codes)***

Z55 to Z65 – Persons with potential health hazards related to socioeconomic and psychosocial circumstances

#### **Z55 Problems related to education and literacy:**

- Z55.0 Illiteracy and low-level literacy
- Z55.1 Schooling unavailable and unattainable
- Z55.2 Failed school examinations
- Z55.3 Underachievement in school
- Z55.4 Educational maladjustment and discord with teachers and classmates
- Z55.8 Other problems related to education and literacy
- Z55.9 Problems related to education and literacy, unspecified

#### **Z56 Problems related to employment and unemployment:**

- Z56.0 Unemployment, unspecified
- Z56.1 Change of job
- Z56.2 Threat of job loss
- Z56.3 Stressful work schedule
- Z56.4 Discord with boss and workmates
- Z56.5 Uncongenial work environment
- Z56.6 Other physical and mental strain related to work
- Z56.8 Other problems related to employment
- Z56.81 Sexual harassment on the job
- Z56.9 Unspecified problems related to employment
- Z56.82 Military deployment status
- Z56.89 Other problems related to employment

#### **Z57 Occupational exposure to risk factors:**

- Z57.0 Occupational exposure to noise
- Z57.1 Occupational exposure to radiation
- Z57.2 Occupational exposure to dust
- Z57.3 Occupational exposure to other air contaminants
- Z57.31 Occupational exposure to environmental tobacco smoke
- Z57.39 Occupational exposure to other air contaminants
- Z57.4 Occupational exposure to toxic agents in agriculture

#### **Z57 Occupational exposure to risk factors: (cont.)**

- Z57.5 Occupational exposure to toxic agents in other industries
- Z57.6 Occupational exposure to extreme temperature
- Z57.7 Occupational exposure to vibration
- Z57.8 Occupational exposure to other risk factors
- Z57.9 Occupational exposure to unspecified risk factor

#### **Z59 Problems related to housing and economic circumstances:**

- Z59.0 Homelessness
- Z59.1 Inadequate housing
- Z59.2 Discord with neighbors, lodgers and landlord
- Z59.3 Problems related to living in residential institution
- Z59.4 Lack of adequate food and safe drinking water
- Z59.5 Extreme poverty
- Z59.6 Low income
- Z59.7 Insufficient social insurance and welfare support
- Z59.8 Other problems related to housing and economic circumstances
- Z59.9 Problem related to housing and economic circumstances, unspecified

#### **Z60 Problems related to social environment:**

- Z60.0 Problems of adjustment to life-cycle transitions
- Z60.2 Problems related to living alone
- Z60.3 Acculturation difficulty
- Z60.4 Social exclusion and rejection
- Z60.8 Other problems related to social environment
- Z60.9 Problem related to social environment, unspecified

## ***SDOH Diagnosis Code Reference Sheet (Z Codes) (cont.)***

### **Z62 Problems related to upbringing:**

- Z62.0 Inadequate parental supervision and control
- Z62.1 Parental overprotection
- Z62.2 Upbringing away from parents:
  - Z62.21 Child in welfare custody
  - Z62.22 Institutional upbringing
  - Z62.29 Other upbringing away from parents
- Z62.3 Hostility towards and scapegoating of child
- Z62.6 Inappropriate (excessive) parental pressure
- Z62.8 Other specified problems related to upbringing:
  - Z62.81 Personal history of abuse in childhood:
    - Z62.810 Personal history of physical and sexual abuse in childhood
    - Z62.811 Personal history of psychological abuse in childhood
    - Z62.812 Personal history of neglect in childhood
    - Z62.813 Personal history of forced labor or sexual exploitation in childhood
    - Z62.819 Personal history of unspecified abuse in childhood
  - Z62.82 Parent-child conflict:
    - Z62.820 Parent-biological child conflict
    - Z62.821 Parent-adopted child conflict
    - Z62.822 Parent-foster child conflict
  - Z62.89 Other specified problems related to upbringing:
    - Z62.890 Parent-child estrangement NEC
    - Z62.891 Sibling rivalry
    - Z62.898 Other specified problems related to upbringing
- Z62.9 Problem related to upbringing, unspecified

### **Z63 Other problems related to primary support group, including family circumstances:**

- Z63.0 Problems in relationship with spouse or partner
- Z63.1 Problems in relationship with in-laws
- Z63.3 Absence of family member:
  - Z63.31 Due to military deployment
  - Z63.32 Other absence of family member

### **Z63 Other problems related to primary support group, including family circumstances: (cont.)**

- Z63.4 Disappearance and death of family member
- Z63.5 Disruption of family by separation and divorce
- Z63.6 Dependent relative needing care at home
- Z63.7 Other stressful life events affecting family and household:
  - Z63.71 Stress on family due to return of family member from military deployment
  - Z63.72 Alcoholism and drug addiction in family
  - Z63.79 Other stressful life events affecting family and household
- Z63.8 Other specified problems related to primary support group
- Z63.9 Problem related to primary support group, unspecified

### **Z64 Problems related to certain psychosocial circumstances:**

- Z64.0 Problems related to unwanted pregnancy
- Z64.1 Problems related to multiparity
- Z64.4 Discord with counselors

### **Z65 Problems related to other psychosocial circumstances:**

- Z65.0 Conviction in civil and criminal proceedings without imprisonment
- Z65.1 Imprisonment and other incarceration
- Z65.2 Problems related to release from prison
- Z65.3 Problems related to other legal circumstances
- Z65.4 Victim of crime and terrorism
- Z65.5 Exposure to disaster, war and other hostilities
- Z65.8 Other specified problems related to psychosocial circumstances
- Z65.9 Problem related to unspecified psychosocial circumstances

## Benefits and services Simply Healthcare Plans, Inc. and Clear Health Alliance offers to help members with life essentials:



**Getting involved in the community:** Statewide Medicaid Managed Care Long-Term Care (SMMC LTC) members get four one-way rides (or up to 25 miles) per month to community events.



**Helping with a place to stay:** Members 21 and older get a one-time \$500 benefit to help find housing and pay for monthly housing costs. SMMC LTC members who move to a home or a community service setting get a one-time benefit of up to \$5,000 to help pay for moving costs.



**Transportation:** Transportation services to medical or dental appointments, pharmacies, and ongoing care settings, like dialysis, are offered to all members. Eligible members with issues with adequate transportation may also qualify for home visits.



**Complementary behavioral health services:** Members currently receiving behavioral health services also have access to unlimited music, dance, art, or play therapies.

Simply Healthcare Plans, Inc. and Clear Health Alliance offers case management and coordination of care services for all members. For referrals, please call **844-405-4296**, Monday to Friday from 8 a.m. to 7 p.m. ET.

Kaiser Family Foundation. (2018). Beyond healthcare: the role of social determinants in promoting health and health equality. Retrieved from <https://www.kff.org/disparities-policy/issue-brief/beyond-health-care-the-role-of-social-determinants-in-promoting-health-and-health-equity>

<https://provider.simplyhealthcareplans.com/florida-provider>  
<https://provider.clearhealthalliance.com/florida-provider>

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