



Questions about the program?

Email us at Condition-Care-Provider-Referrals@anthem.com or call **888-830-4300** from 8:30 a.m. to 5:30 p.m. local time, Monday through Friday, to reach a CNDC staff member. Confidential voicemail is available 24 hours a day. For more information about CNDC, visit <https://provider.clearhealthalliance.com>.



Medicaid Managed Care



Condition care



Offered by Simply healthcare



Offered by Simply healthcare

Simply Healthcare Plans, Inc. dba Clear Health Alliance is a Managed Care Plan with a Florida Medicaid contract.

FLCHA-CD-028735-23

<https://provider.clearhealthalliance.com>

About CNDC

The mission of the CNDC is to improve the health and quality of life of the members served.

Our program staff uses motivational interviewing techniques to:

- Prioritize member-centered healthcare needs and goals.
- Identify barriers to goals.
- Increase member knowledge of health condition(s) and care plan.
- Encourage member self-care efforts.
- Coordinate healthcare services.



Who is eligible?

Members diagnosed with one or more of the conditions listed below are eligible for CNDC services:

- Asthma
- Chronic obstructive pulmonary disease (COPD)
- Congestive heart failure (CHF)
- Coronary artery disease (CAD)
- Major depressive disorder — adult
- Major depressive disorder — child/adolescent
- Diabetes
- HIV/AIDS
- Schizophrenia
- Hypertension
- Bipolar disorder
- Substance abuse disorder



Provider rights and responsibilities



Provider rights and responsibilities can be accessed in the provider manual and on the CNDC provider website at

<https://provider.clearhealthalliance.com>.

We welcome your referrals

To refer a member to the CNDC, fill out our *Condition-Care Referral Form* online at <https://provider.clearhealthalliance.com> and fax the completed form to **888-768-3199**.

A resource for your patients

Our Condition Care Program (CNDC) is based on a system of coordinated care management interventions and communications designed to assist physicians and others in managing patients with chronic conditions.